

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
274384-2018-AQ-ITA-UKAS

Initial certification date:
16 October 2017

Valid:
07 September 2018 - 16 October 2020

This is to certify that the management system of

IRIDEOS S.p.A. - Sede Operativa

Piazzale Europa, 12 - 37135 Verona (VR) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2011

This certificate is valid for the following scope:

The IT Service Management System of IRIDEOS S.P.A. supporting the provision of Data Center Support Services (Technical Assistance and Customer Support) provided by the Verona and Firenze offices.

Place and date:
London, 07 September 2018



For the issuing office:
DNV GL – Business Assurance
4th Floor, Vivo Building, 30 Stamford
Street, London, SE1 9LQ, United Kingdom

A handwritten signature in blue ink, appearing to read 'Erië Koek', written over a horizontal line.

Erië Koek
Management Representative



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Certificate No: 274384-2018-AQ-ITA-UKAS
Place and date: London, 07 September 2018

Appendix to Certificate

IRIDEOS S.p.A. - Sede Operativa

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
IRIDEOS S.p.A. - Sede Operativa	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	The IT Service Management System of IRIDEOS S.P.A. supporting the provision of Data Center Support Services (Technical Assistance and Customer Support) provided by the Verona and Firenze offices
IRIDEOS S.p.A. - Sede Operativa	Via di Limite, 50 - 50013 Campi Bisenzio (FI) - Italy	The IT Service Management System of IRIDEOS S.P.A. supporting the provision of Data Center Support Services (Technical Assistance and Customer Support) provided by the Verona and Firenze offices