

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
274384-2018-AQ-ITA-UKAS

Initial certification date:  
16 October 2017

Valid:  
19 March 2021 – 29 March 2022

This is to certify that the management system of

**IRIDEOS S.p.A.**

Viale L. Bodio, 37 20158 Milano (MI) – Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:

**The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue.**

Place and date:  
London, 19 March 2021



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For the issuing office:  
DNV - Business Assurance  
4th Floor, Vivo Building, 30 Stamford Street, London,  
SE1 9LQ, United Kingdom



Erië Koek  
Management Representative

## Appendix to Certificate

### IRIDEOS S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
IRIDEOS S.p.A.	Viale L. Bodio, 37 20158 Milano (MI) – Italy	The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue
IRIDEOS S.p.A.	Piazzale Europa 12 37135 Verona (VR) – Italy	The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue
IRIDEOS S.p.A.	Via Pratese, 177 50145 Firenze (FI) – Italy	The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue
IRIDEOS S.p.A.	Corso Svizzera, 185 10149 Torino (TO) – Italy	The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services. In accordance with the corporate service catalogue.
IRIDEOS S.p.A.	Via Savona, 125 20144 Milano (MI) – Italy	The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services. In accordance with the corporate service catalogue.