

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
274384-2018-AQ-ITA-UKAS

Initial certification date:
16 October 2017

Valid:
30 January 2022 – 16 October 2023

This is to certify that the management system of
IRIDEOS S.p.A.
Viale L. Bodio, 37 - 20158 Milano (MI) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management System of IRIDEOS S.p.A. supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue.

Place and date:
London, 30 January 2022

For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



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Erie Koek
Management Representative



Appendix to Certificate

IRIDEOS S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
IRIDEOS S.p.A.	Viale L. Bodio, 37 - 20158 Milano (MI) - Italy	The IT Service Management System of IRIDEOS SpA supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue.
IRIDEOS S.p.A.	Via Pratese, 177 - 50145 Firenze (FI) - Italy	The IT Service Management System of IRIDEOS SpA supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue.
IRIDEOS S.p.A.	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	The IT Service Management System of IRIDEOS SpA supporting the provision of Cloud Computing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services and the provision of Services to Customers (Technical Assistance and Customer Support), in accordance with the corporate service catalogue.